



BUILDING VALUE SINCE 1906

Troubleshooting Guide

for Bobrick B-8898, B-8892 and B-8895

Designer Series™ Counter-Mounted Automatic Faucet

PROBLEM	SOLUTION
No Water When Activated (Red LED is on or is flashing)	1. Replace batteries and/or make sure transformer is plugged in. 2. If appropriate action from no. 1 does not correct problem: • Sensor range too long/picking up sink. Reduce range. • Sensor is faulty; replace sensor module.
Very Low Flow or Slow Dribble	1. Check supply stop(s); open if closed. 2. Debris in solenoid filter; remove, clean and reinstall. 3. Debris in aerator or spray head; remove, clean and reinstall.
False Triggering (Unit goes on by itself)	1. Clean sensor lens. 2. Range too long; decrease detection zone. 3. Check surroundings for factors that can contribute to the range; for example, bright lights, highly reflective surfaces, sunlight, etc.
Continues to Run (After I have moved my hands away)	1. Clean sensor lens. 2. Range too long; decrease detection zone.
Continues to Run (Even after power to faucet has been disconnected)	1. Debris in solenoid valve, won't close properly. 2. Control module is faulty; replace control module.



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